



Shipping Instructions:

☐ Step 1: Review the Repair Form

- ☐ Review all fields on page 2 to ensure the information is correct. This information has been pre-populated based on the information you provided via the online repair form or discussed with a Service Center associate and is essential for identifying and processing your repair in a timely manner.

☐ Step 2: Pack Your Drone/Device

- ☐ Securely pack your drone/device
- ☐ Include the remote control(s) that came with your drone/device
- ☐ Place the completed repair form inside the package.

☐ Step 3: Prepare for Shipping

- ☐ Ensure the completed repair form starting on page 2 is inside the package.
- ☐ Ensure the ticket number **is clearly visible** on the outside of the package or on the shipping label.
- ☐ Verify that all necessary information is included on the shipping label.

☐ Step 4: Ship Your Package

- ☐ Ship your package to the following return address:

Drone Nerds Service Center

20815 NE 16th Ave

Suite B09

Miami FL 33179

Diagnostic Fees: are only applied if repairs are declined or if the drone has to be sent back to the manufacturer. Shipping fees and taxes will be applied after repairs are completed:

- **Smaller or Consumer Drones:** the diagnostic fee is \$69
- **Larger or Enterprise Drones:** the diagnostic fee is \$99

Ticket ID:

<i>Customer Name:</i>	
<i>Phone Number:</i>	<i>Email Address:</i>
<i>Return Address Line 1:</i>	
<i>Return Address Line 2:</i>	
<i>City/State/Zip:</i>	
<i>Rush Service Decision:</i>	<i>Drone Model:</i>
<i>The issue you are currently experiencing with the drone:</i>	
<i>Any additional information we should know:</i>	